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For immediate release

Glebar Expands Service Offerings, Increasing Value for Customers

Glebar Company, Ramsey, NJ -- Glebar Company announced the expansion of its service programs designed to improve outcomes for its customers globally.

The Glebar Customer Care service programs are an extension of Glebar's effort to establish, maintain, and grow value-added partnerships with its customers. At the core of every service program is 24/7 phone support, remote diagnostics, field service, software upgrades, annual preventive health checks, and periodic training sessions.

For the most comprehensive coverage, Glebar recommends the Glebar Total Care program. In addition to the core service offerings, Glebar Total Care also provides bi-annual preventive maintenance health checks for your machine and process development support which includes parts for the program's duration.

The most recent offering, Glebar Total Care+, is a premier program combining a precision centerless or electrochemical grinder and the Glebar Total Care service program. Glebar Total Care+ strengthens preventive maintenance programs, application development, and training efforts while seamlessly integrating into your supply chain.

"In today's manufacturing environment, self-performing service and maintenance are becoming increasingly difficult," said Mark Scanel, VP and GM of Glebar Customer Care. "Customers are looking for more full-service capabilities, and we are continuously evolving to meet their needs."

For more information on Glebar's Service Programs, visit [Glebar Customer Care](#), email info@glebar.com, or call Glebar Customer Care at (201) 644-2028.

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About Glebar Company

Glebar Company (www.glebar.com) is an innovative, vertically-integrated, process improvement company that designs and configures its standard platform of modular precision centerless grinding machine systems to provide turnkey, custom solutions for its customers. The company focuses on delivering a process to its customers while maximizing customer return on investment. Founded in 1952, Glebar serves companies all over the world, across many market segments including medical, industrial, aerospace, automotive, consumer goods, and mining. Its machines are known for their precision, longevity, flexibility, and efficiency.

Glebar machines are made to the highest quality and safety standards. Every machine is backed by a 24/7 customer service operation which includes a team of technicians, design engineers, and customer service representatives. The company also stocks a stand-by inventory of critical parts and tooling for next-day delivery in the U.S., Europe, and Asia. It employs a dedicated applications team conducting research and development activities, customer process enhancement, and pushing the limits of grinding wheel technology. Glebar is an ISO 9001:2015 Certified Company and is ITAR Registered.

In 2020, Glebar Company expanded its capability and is now offering Electrochemical Grinding (ECG) technology, through the acquisition of ECG leaders Tridex Technology and Everite. Glebar now offers innovative turnkey ECG manufacturing solutions designed to improve cycle times, maintain quality levels, and allow operators to easily set up and run multiple machines.

For more information about Glebar, call (201) 337-1500, visit www.glebar.com, or send an email to info@glebar.com.