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***For immediate release***

**Glebar reorganizes investing in service department launching Glebar Customer Care**

Ramsey, NJ, August 11, 2020 -- Glebar Company, a leader in precision grinding solutions since 1952, has reorganized investing in its service department. Strong recent growth fueled by retiring expert talent, aging legacy machines, and the acquisitions of Tridex Technology and Everite created the growing need to support the expansive Glebar install base. In preparing for the future, the service department was expanded and transformed into Glebar Customer Care.

“We want to allow our customers to focus on what they do best: manufacturing quality products and delivering on time in support of their customers. This reorganization bolsters our ability to be our customers’ end-to-end, full-service provider for everything related to operating their equipment and maintaining a healthy supply chain,” explained Mark Scanel, the Vice President and General Manager of Glebar Customer Care.

The Glebar Customer Care team will work with customers to minimize downtime and maximize the capabilities of their machines to increase production efficiencies. As customer’s needs grow and technology advances, machine upgrades help to meet these changes while improving efficiencies. The acquisitions of Tridex Technology and Everite allow the service teams to combine resources and technology finding the best solutions for customers. Glebar’s global distribution network, and the dedicated parts and consumables sales team, can deliver parts the next business day minimizing downtime.

“The investment in our Customer Care organization will ensure our ability to continue to be a full-service provider for our customers as their needs continue to evolve,” said Glebar CEO Robert Baker.

To enable the Customer Care group, Glebar hired Christopher DeFiori as the Vice President of Operations to drive stability and scalability to Glebar’s operational platform. Chris comes to Glebar from Stryker where he held numerous roles of increasing responsibility across supply chain and commercial operations. Prior to Stryker, he served as an infantry officer in the United States Army, deploying multiple times in support of Operation Iraqi Freedom and Operation New

Dawn. Chris is an alumnus of the United States Military Academy at West Point where he graduated with a BS in Systems Engineering.

“This is an exciting time to be joining the Glebar team,” noted Chris. “I look forward to helping the team drive continued growth.”

For more information on Glebar Customer Care visit [www.glebar.com/customer-care](http://www.glebar.com/customer-care) or call (201)-337-1500.

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### About Glebar Company

Glebar Company ([www.glebar.com](http://www.glebar.com)) is an innovative, vertically-integrated, process improvement company that designs and configures its standard platform of modular precision centerless grinding machine systems to provide turnkey, custom solutions for its customers. The company focuses on delivering a process to its customers while maximizing customer return on investment. Founded in 1952, Glebar serves companies all over the world, across many market segments including medical, industrial, aerospace, automotive, consumer goods, and mining. Its machines are known for their precision, longevity, flexibility, and efficiency.

Glebar machines are made to the highest quality and safety standards. Every machine is backed by a 24/7 customer service operation which includes a team of technicians, design engineers, and customer service representatives. The company also stocks a stand-by inventory of critical parts and tooling for next-day delivery in the U.S., Europe, and Asia. It employs a dedicated applications team conducting research and development activities, customer process enhancement, and pushing the limits of grinding wheel technology. Glebar is an ISO 9001:2015 Certified Company and is ITAR Registered.

In 2020, Glebar Company acquired Electrochemical Grinding (ECG) technology solution leaders Tridex Technology and Everite. Both companies offer innovative turnkey manufacturing solutions designed to improve cycle times, maintain quality levels, and allow operators to easily set up and run multiple machines.

For more information about Glebar, call (201)-337-1500, visit [www.glebar.com](http://www.glebar.com) or send an email to [info@glebar.com](mailto:info@glebar.com).